

Projects & Products • Systems • Marketing

Professional Chronology:

tixee (Limassol, CY)

OCTOBER 2021 - PRESENT

CHIEF PRODUCT OFFICER

- Research the competition and establish the product development roadmap
- Drive product specifications and development, produce wireframes, mockups, and feature definitions in cooperation with Dealing, Compliance, Marketing and Management
- Audit and monitor the Product Development Lifecycle
- Directly involved with the Development teams on a frequent basis for Sprint Grooming, Sprint Planning and retrospectives
- Drive the tasks prioritization and the product development phases as the Product Owner

easyMarkets (Limassol, CY)

December 2016 - September 2021

SENIOR PRODUCT & PROJECT MANAGER

- Manage Projects for all business streams – Marketing, Sales, Retention, Customer Support, Risk Management, Finance & Compliance
- Work with the business to create high quality and mature requirements for Development
- Prioritise requests with the business and IT, assigning Developers and QA Analysts as required
- Maintain and improve sprint planning, making sure priorities reflect business needs
- Oversee the task management processes and procedures of the department
- Contribute to the definition and adherence of best practices within the Technology Department
- Release Management – confirming scope, managing expectations, identifying dependencies and communicating with stakeholders and technology
- Support the development teams to deliver high quality products on time
- Build strong relationships with colleagues based on a foundation of trust and reliability
- Provide Leadership and mentoring to the project management team
- Actively participate in the realisation of the company's strategic vision

HEAD OF OPERATIONS (MARKETING)

- Responsible for overseeing the daily operations of the Marketing department and to ensure that bottlenecks and stopping points are addressed and handled in an appropriate and timely manner
- Improve operational efficiency with targeted focus on specific areas
- Point of contact for all requests from other departments and externally to Marketing and oversee all Marketing requests to other departments
- Recommend and enforce new processes and procedures to improve operations

- Track and query the progress of tasks and projects and manage priorities according to business needs
- Mature and project manage all Marketing projects with the Software Development Department
- Work on product development and product features with the Product team
- Directly manage the Marketing Operations team including appraisals and hiring

PRODUCT MANAGER

- Define and analyze new product requirements, concept to specification documents and project manage their development
- Work with the various business units in the organization to provide guidance and support in developing ideas into products
- Participate in the overall lifecycle of products and projects
- General market research and data mining to identify various business patterns

Positiva Markets (Limassol, CY)

November 2015 – November 2016

PROJECT & PRODUCT MANAGER

- Define the scope of the project in collaboration with senior management
- Create a detailed work plan which identifies and sequences the activities needed to successfully complete the project
- Review the project schedule with senior management and all other staff that will be affected by the project activities; revise the schedule as required
- Cooperate with web designers to match visual design intent
- Establish a communication schedule to update stakeholders including appropriate staff in the organization on the progress of the project
- Managing the entire product line life cycle from strategic planning to tactical activities
- Responsible for maintaining, expanding, and scaling company websites

IT PROJECT MANAGER

- Determine operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions.
- Develop a schedule for project completion that effectively allocates the resources to the activities.
- Monitor the progress of the project and make adjustments as necessary to ensure the successful completion of the project.

Tototheo Group of Companies (Limassol, CY)

February 2011 – November 2015

HEAD OF IT

- Reengineered documentation for ICT procedures, including security and disaster recovery
- Motivated and managed cross-functional teams in order to enhance their overall effectiveness and efficiency through enhanced communication skills and strategic networking
- Strategically developed and implemented new systems and procedures, restructuring my team to improve and enhance the service delivered to the business
- Provisioned IT infrastructure services including desktop applications, LAN, IT security and telecoms
- Headed numerous projects including the evaluation, testing, training and supporting of IT related work

SOFTWARE DEVELOPER

FxPro Financial Services (Limassol, CY)

October 2009 – February 2011

COMPUTER PROGRAMMER

Digipro Computer Consultants (Paphos, CY)

February 2009 – October 2009

WEB DEVELOPER

Callcredit Information Group (Leeds, UK)

June 2007 – February 2009

DATABASE DEVELOPER

DATA ANALYST

Education & Professional Development:

BSc Computing Database Systems (1st Class) - Leeds Met. University, UK (2003 – 2007)

Modules Included: Advanced Database Management; Object Oriented Software Development; Internet Systems Implementation; Human Computer Interaction, Project Management.

PSM I – Certified Professional Scrum Master™

CAPM® – Certified Associate in Project Management

Prince2® Foundation – Project Management

ITIL® Foundation – IT Service Management

CySEC Advanced Certification – Financial Services Regulatory Framework: Advanced Examination

MetaTrader 4 Seminar – 2 days training on the MT4 Platform

Forex Back Office Seminar – 2 days training on Back Office Procedures

Technical Skills:

HTML, CSS, JavaScript, PHP - Experience gained from commercial exposure.

AJAX, XML, JSON - Experience gained from commercial exposure.

CakePHP Framework, UnitTest, jQuery, Bootstrap - Experience gained from developing, maintaining and testing various projects.

SQL, PL/SQL, T-SQL - Experience gained from commercial exposure.

Subversion, Bazaar - Commercial experience in administration and development.

Objective-C, Cocoa Framework - Experience gained from maintaining and developing new features for an iPhone Trading application.

WordPress & Wordpress Network - Experience gained in a commercial environment.

ClickUp, Jira, Draw.io